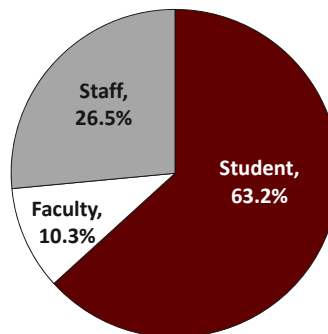


survey details

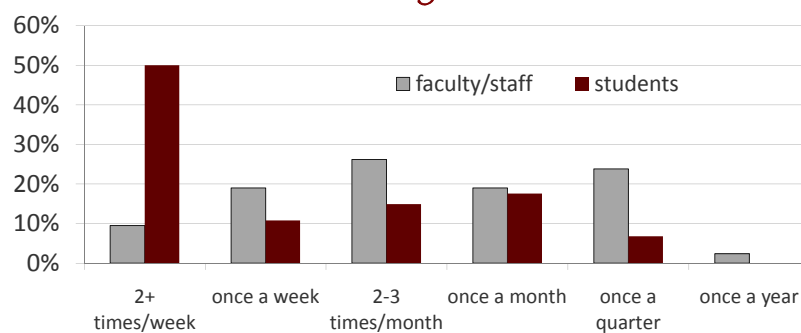
- web survey
- link emailed to ATI faculty, staff, students
- different questions for faculty/staff vs. students
- survey available for 10 days
- prize drawing incentive for:
 - two \$50 Stop'n Go gift cards
 - three \$25 Stop'n Go gift cards

who took the survey

- 117 total completed surveys
 - 74 students
 - 31 staff
 - 12 faculty
- only one respondent (staff) does not use the library due to excessive late fees

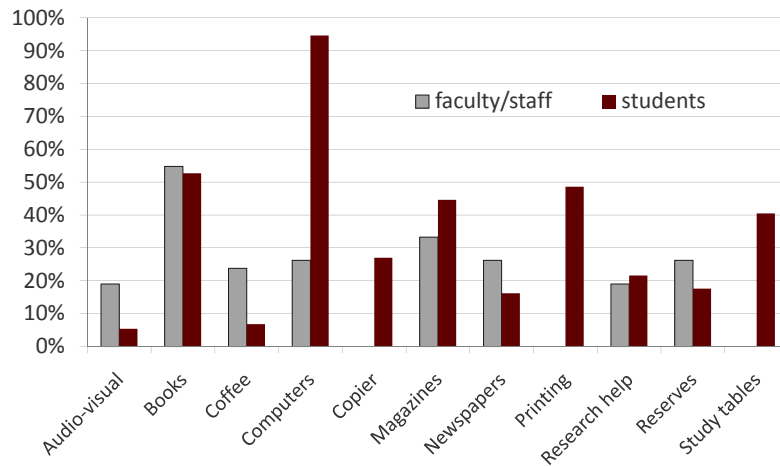


how often is the library used

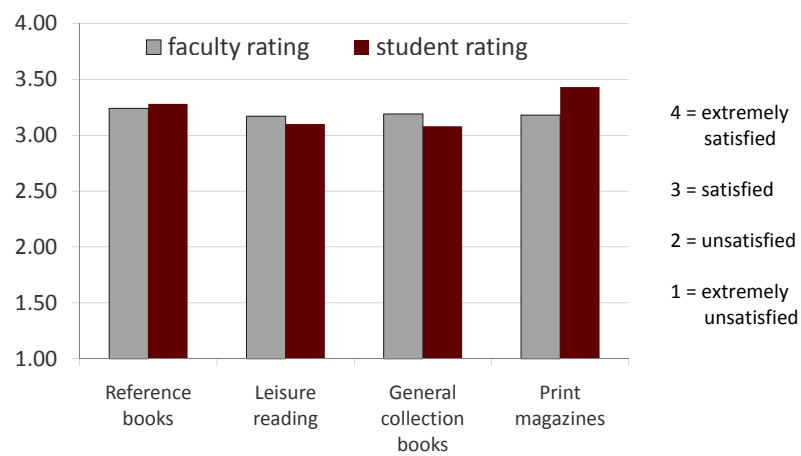


- Student facts:
 - 65% stay an average of 10-59 minutes per visit
 - 23% stay an average of one hour or longer per visit

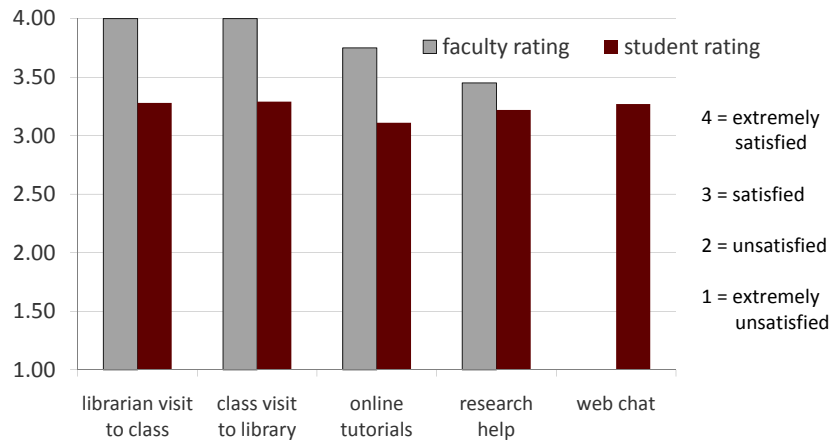
what is being used



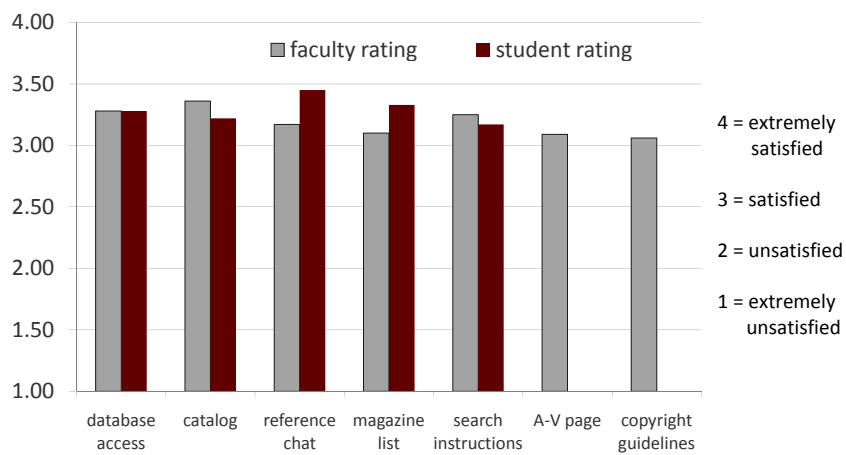
satisfaction with our print materials



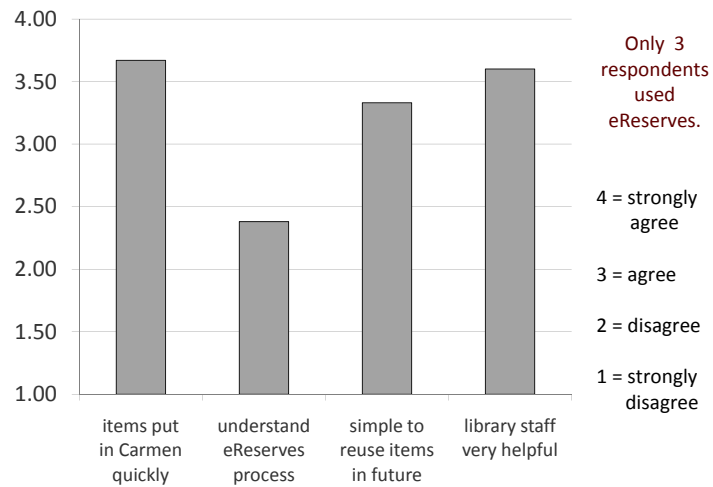
satisfaction with instruction / research help



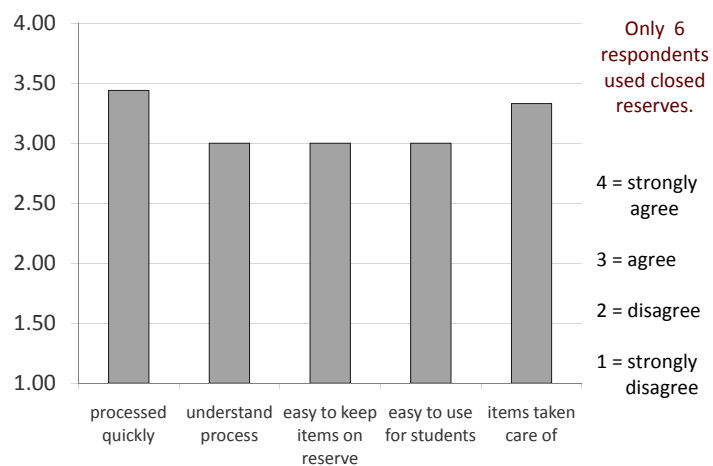
satisfaction with library websites



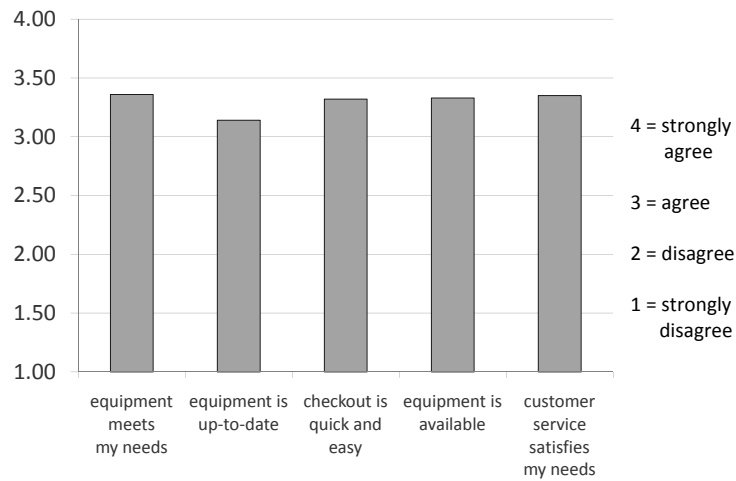
faculty: eReserves



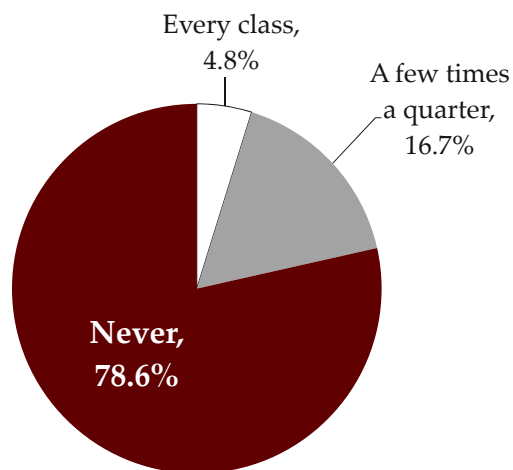
faculty: physical reserves



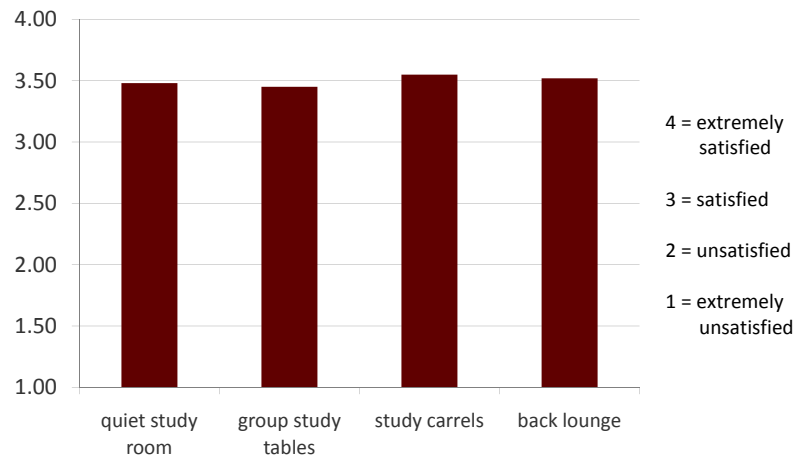
faculty : audio visual equipment



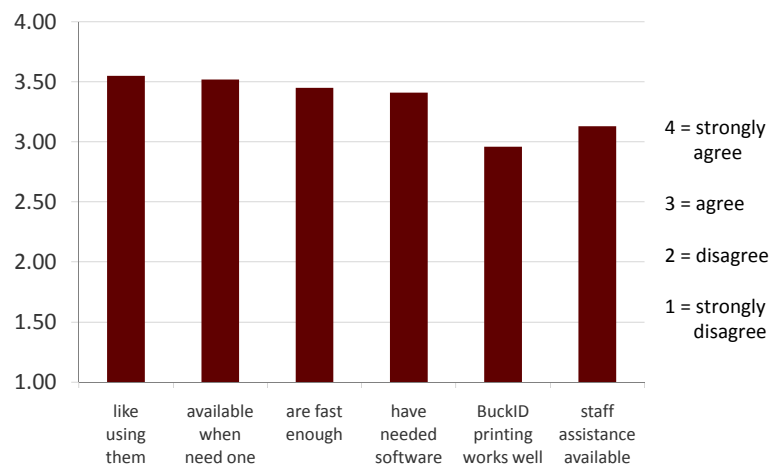
faculty : overhead projector use



students: satisfaction with facilities

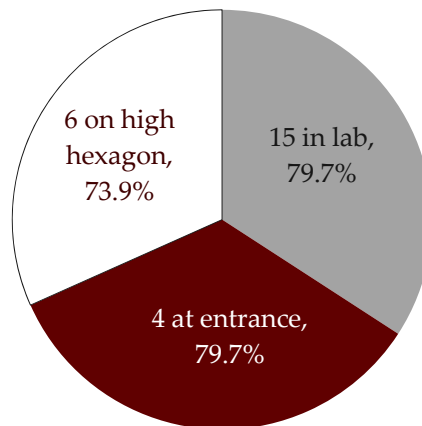


students: satisfaction with computers

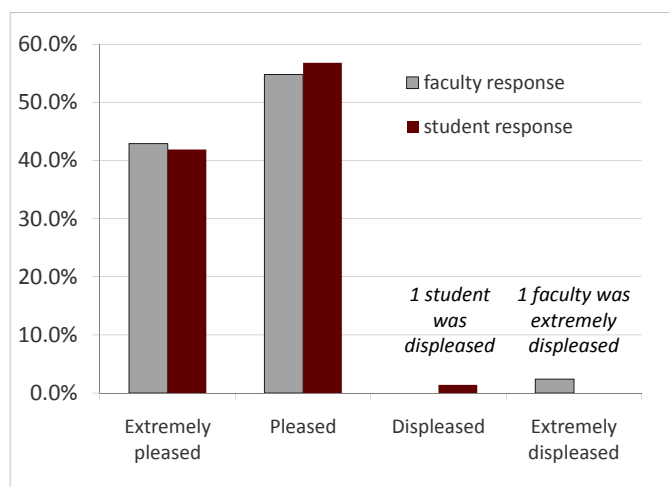


students: using which computers ?

93.2% of responding students use the ATI Library computers.



overall total pleasure with the library



noteworthy comments : positive

- Faculty/Staff
 - I appreciate that the library has been purchasing new books to update the collection. It is so much better!
 - Several of my students have used [chat reference] and really like the concept.
 - I love the atmosphere and seeing so many students using the area that you had to add more tall tables. Great job.
 - I see there are many services here I was not aware of that I just might start using.
 - The library has evolved into a welcoming center at ATI in recent years.
 - You are doing a great job in the library.

noteworthy comments : positive

- Students
 - Thoroughly enjoy using the library in my studies.
 - Employees are very nice and helpful.
 - Thank you for all your help and service.
 - I like the new tall tables with extra power strips. I enjoyed the atmosphere the library provided for doing homework especially last quarter. The computers have been great. Every need that I have had there has been met.
 - Happy with how things are ran in the ATI library.
 - I like the Library staff.

noteworthy comments: needs improvement

- Faculty/Staff
 - Circulation of the magazines was an important and valuable service, which an organization and library as small as ATI should be able to provide. Some of us were "punished" because others were not responsible.
 - If I need something, I find it difficult to find out who is the person and why someone at the front desk can't help.
 - Where did all the books go??? Why doesn't the Library have books?
 - I would like the person in the front to be able to help more.

noteworthy comments: needs improvement

- Students
 - Some books are outdated; hardly any political liberal books.
 - No one is ever around when you need them.
 - There are times when the printing is a pain in the butt, and it becomes hard to rely on.
 - Journal searches can be somewhat confusing.
 - The library catalog can be confusing.
 - OSU students are able to access/utilize this free printing service only at designated computer areas (none located at ATI). This is VERY frustrating!

noteworthy comments: suggestions

- Faculty/Staff
 - Have you considered getting any Kindles?
 - A newsletter or quarterly email about [reserves] would be helpful especially to new faculty, staff and adjuncts.
 - I would like to see a wider selection of non-fiction in the leisure reading.
 - I liked having a list of new circulating books e-mailed out to everyone at the start of the fall quarter, and having the use of it on the Library's home page. Also, professionally I could use some books about working with students with disabilities.

noteworthy comments: suggestions

- Students
 - It would be nice if the leisure reading section of the library would be bigger and there was a variety to choose from.
 - You need a better variety and more books.
 - I would show students how to print using their BuckID during orientation.
 - I would like to see a more noticeable link to the online catalog [from ATI website]. ***already done***
 - To be more appealing, it could include movie rentals and more variety of pleasure reading.
 - I think it would be nice to have one computer dedicated to the catalog, just for ease of access.

overall impressions

- computers are very popular for students
 - the BuckID printing service received a below satisfactory rating
- reserves could use some improvement
 - eReserves needs to be explained to faculty (the only other below satisfactory rating)
- overall ratings/survey was very positive for the library