



ENTERPRISE PROJECT

Exceptional service. Modern technology. A better Ohio State experience.

WHAT ARE THE ENTERPRISE PROJECT INITIATIVES?

The Enterprise Project encompasses a suite of individual initiatives that will improve the way Ohio State does business. These initiatives will collectively elevate the Ohio State experience through exceptional service and modern technology:

Workday

WHAT IT IS: A cloud-based application that will serve as Ohio State’s core system for finance, supply chain, human resources, payroll and student information.



WHO: All faculty, staff and students

WHEN: The Workday implementation will take place through five releases, with the first release in July 2020

Reporting and Analytics Environment (RAE)

WHAT IT IS: A place to source and store current and historical data. It will provide an environment for data analysts interested in creating reports and performing analytics with cross-functional datasets.



WHO: Casual data users and full-time data analysts

WHEN: July 2019

HR Service Delivery and ServiceNow

WHAT IT IS: A more efficient and effective HR service delivery model that will help ensure high-quality, consistent support for faculty, staff and students. Additionally, HR professionals will leverage ServiceNow for HR case management and knowledge base.



WHO: HR professionals, and all employees

WHEN: January 2020

Your digital home

WHAT IT IS: A personalized “homepage” that will provide a single-entry point for faculty, staff and students who want to perform a task or search for information spanning multiple systems.



WHO: All faculty, staff and students

WHEN: January 2020 for faculty and staff. July 2021 for students



Tableau Server

WHAT IT IS: A reporting tool that supports shared data visualizations and analyses throughout the institution, emphasizing accuracy and transparency as hallmarks of Ohio State's approach to data management.

WHO: All campus faculty and staff; select medical center employees

WHEN: October 2018



Salesforce

WHAT IT IS: A system that will support coordinated and tailored engagement with potential students, as well as track specific touchpoints with current students.

WHO: Staff in Graduate and Professional Admissions, Undergraduate Admissions and Buckeye Link

WHEN: January 2020



e-commerce platform

WHAT IT IS: A platform that will provide a university-wide, single electronic payment system, that provides website templates and an integrated, PCI-compliant payment gateway for revenue generating activities.

WHO: Units seeking an e-commerce platform

WHEN: August 2019



Future enterprise support team

WHAT IT IS: The group that will maintain Ohio State's enterprise-wide solutions, including technical operations, training and communications, vendor relationship management and governance.

WHO: Operations employees

WHEN: July 2020



e-marketplace platform

WHAT IT IS: A platform that will support a comprehensive online shopping experience for the entire university community to procure goods and services. It will be powered by GHX and accessed through Workday.

WHO: All employees

WHEN: July 2020



e-Builder

WHAT IT IS: An industry standard construction project management software that will replace the university's current NetLink system.

WHO: Ohio State's construction project managers

WHEN: June 2019, with additional releases aligned to the Workday implementation



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