Office for Disability Services (ODS)

Student FAQ

Q: Is Ohio State ATI Office for Disability Services (ODS) open?

Yes, ODS is still open Monday – Friday, 8 a.m. - 5 p.m. All student appointments will be conducted via phone or virtually until further notice. Exam Services will not be proctoring exams while virtual instruction is in place at Ohio State. The Assistive Technology Computer Lab will be closed.

If you have a question or concern, please either call the office at 330-287-1247 or email at faes-atiods@osu.edu.

Q: What happens now that exams are online? How do I get extended time for an online exam?

ODS will not be proctoring exams while the University’s instruction remains online only. Please communicate with your instructors to discuss your exam accommodations in their courses.

- Some instructors may opt for alternative assessments (e.g. essays, untimed exams) which would not require exam accommodations.
- If your instructor is creating online timed exams, please notify your instructor if you will need extended time. Academic departments are responsible for setting up extended testing time in Carmen and ExamSoft.

ODS is available to instructors and students to consult about unique circumstances, contact us by phone at 330-287-1247 or email at faes-atiods@osu.edu.
Q: I currently have a volunteer note-taker assigned in my in-person class. Now that class is online, will I still receive a copy of the notes?

Once you have learned from your instructor on how they will adapt the course for virtual instruction, please let your note-taker know if you would like to continue receiving notes.

You may find that you no longer need a note-taker due to the course design changes. For example, lectures that are prerecorded videos can be watched at your own pace.

Q: Does this affect Attendance and Deadline Modification (ADM) Agreements?

Completed ADM agreements will be honored, though reasonable modifications to the structure of the agreements may be needed with the shift to online instruction. Please contact your instructors to discuss any additional barriers presented by changes to the course format. Let us know if you need any assistance right away. You can contact us by phone at 330-287-1247 or by email at faes-atiods@osu.edu.
Q: With the switch to all-virtual instruction, I anticipate barriers and would like to request new accommodations. What are my next steps?

If you are currently registered with ODS, please contact us by phone at 330-287-1247 or email at faes-atiods@osu.edu.